



DEVELOPED IN **AFRICA**,  
PROTECTING YOU **GLOBALLY**

# WHATEVER YOU DO DO IT WELL

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J W S E A G O N

caring for you

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# Welcome to Africa Wellness Solutions

Africa Wellness Solutions is an international health insurance plan that combines local knowledge with global experience. It offers excellent benefits, exemplary service and exceptional value for money. It is available exclusively to JW Seagon customers.

## Africa Wellness Solutions plan highlights

- **A range of cover options** – depending on your lifestyle, location and budget we can tailor the cover that's right for you
- **Cover for pre-existing conditions** – we know how important it is to cover you for the things that matter most, so instead of excluding pre-existing conditions, we may cover them, sometimes with an increase in premium
- **A worldwide network of hospitals** – with access to 40,000 providers in 166 countries you have the flexibility to choose when and where you receive treatment
- **24/7 claims management helpline** – if you need help, advice or treatment authorisation, our claims helpline is supported by a team of medical specialists, giving you round-the-clock reassurance
- **Direct settlement of bills** – when you use a network provider, your in-patient and out-patient bills can be paid directly, so instead of worrying about paperwork, you can focus on getting better
- **Elective Medical Transfer Benefit** – some of the plans give you the option to be treated in a different country for major surgical interventions where you may feel more reassured and comfortable

We work with partners who understand the market, share similar values and are experts at what they do

"With Allianz Care on your side, you can relax knowing that you are being supported by one of the world's leading insurance companies"

**Allianz**  **Care**

"Your AWS membership card gives you access to the extensive Henner network of medical providers in Africa and beyond"

**Henner**

"If you need emergency assistance Allianz Global Assistance and Amref Flying Doctors are on hand to support you any time of the day or night and in whichever country you are in"

**AMREF**  
Flying Doctors

**Allianz**   
Global Assistance

# Your cover options at a glance

This table shows the main benefits on each of our plans, and highlights the key differences. It's a good place to start when deciding what cover is right for you. To see all benefits and monetary limits in full, please refer to the Table of Benefits.

KEY BENEFITS	PRIMARY		ELITE		
	ESSENTIAL	BALANCED	ESSENTIAL	BALANCED	BEST
<b>Annual limit</b>	\$0.75m		\$1m	\$1.5m	\$2m
In-patient and day care treatment	✓	✓	✓	✓	✓
Cancer care	✓	✓	✓	✓	✓
Chronic conditions	✓	✓	✓	✓	✓
Emergency evacuation	✓	✓	✓	✓	✓
Emergency dental	✓	✓	✓	✓	✓
Out-patient treatment including consultations, tests, scans, therapies and complementary medicine	✗	✓	✓	✓	✓
Normal pregnancy & childbirth	✗	✓	✗	✓	✓
Elective medical transfer	✗	✗	✓	✓	✓
A&E out of area cover	✗	✗	✓	✓	✓
Wellness screens, tests and vaccinations	✗	✗	✗	✓	✓
Non-emergency dental	Optional	Optional	Optional	Optional	Optional
Optical	Optional	Optional	Optional	Optional	Optional
Audiology	✗	✗	✗	✗	✓
<b>Geographical area</b>	Africa & India		Africa & India or Worldwide exc USA		

# Whenever you need us, the JW Seagon team is there for you

From the minute you join Africa Wellness Solutions, we're here to take your calls, answer questions and generally help and support in any way we can. Whether you need us to update your cover, explain how things work or help arrange an emergency evacuation, you only have to ask.

To find out more about Africa Wellness Solutions

Call JW Seagon today on  
**+254 709 455 300**  
or email [sales@jwseagon.com](mailto:sales@jwseagon.com)

A percentage of all income earned from the AWS  
plan is donated to Ol Pejeta Conservancy



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