

JWS 360° 



In partnership with:



J W S E A G O N
—
caring for you

Introducing JWS 360°

All customers on the JWS Safari Plan have direct access to JWS 360° - a 24/7 emergency helpline manned by crisis response experts.

During times of crisis and emergency, it is essential that a measured, timely and methodical approach is taken. That's where JWS 360° comes to the fore, so when the unthinkable happens, you have a team of experts acting and working on your behalf.

In partnership with CEGA

At JW Seagon we believe firmly that specialist services require a specialist approach. That's why we are pleased to have CEGA on board to cover all aspects of JWS 360°.

CEGA is one of the world's leading providers of medical and security assistance and travel risk management services. CEGA is called upon to handle more than 40,000 medical and security assistance emergencies every year, and has one of the most experienced teams of experts on hand 24/7 providing a full range of security and medical services via a single contact point.

This means you can rest easy knowing that professional help is just a call away.

Using JWS 360°

Please be aware JWS360, managed by CEGA, is an advisory line only. If there is a need for further physical intervention (evacuation, hospitalisation, etc), then CEGA will price this on a case by case basis, and costs will be paid for by the client. In most cases your guests Travel Insurers will meet any additional costs so it is important that this information is available.

As part of the JWS Safari Plan, all policy holders are provided with a crisis response contact number and unique crisis response ID. All policy holders will be provided with a questionnaire to provide information on their location and risk profile. The information remains confidential and is held by the crisis response team to ensure that in the event of an incident, an efficient and client focused response is available.

The key benefits

- Medical helpline and emergency service
- Immediate, targeted and pragmatic advice
- Comprehensive operational oversight and management
- Medical emergency
- Natural disaster
- Fire or flooding
- Acts of crime or violence
- Community issues and civil unrest

**For more information call
00 254 709 455 360**

JWS 360° 

Why JW Seagon & Company?

The JW Seagon group of companies is an independent group of specialist providers of insurance services, with more than 20 years' experience of working in Africa. With over 10,000 clients in different sectors, and a reputation as one of the region's leading international intermediaries, we help you take care of the things that matter.

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