

Helping you
protect the
things you
care about



J W S E A G O N

—
caring for you



Welcome to JW Seagon

Where promises mean a lot

At JW Seagon we treat our customers as we would want to be treated ourselves. Quite simply we aim for excellence at every stage of the journey and this is at the very heart of what we do.

*“Adding value every
step of the way.”*

Our **mission:**

Caring for you.

Our **purpose:**

We protect you. We protect your loved ones. We protect your possessions.

Our **vision:**

To be the region's most trusted insurance provider, in every market in which we operate, providing a comprehensive one-stop-shop solution for all your insurance needs.



*“A trusted
one-stop-shop for all
your insurance needs.”*

Where customers come first

There's a lot to think about in today's complex world. Life is unpredictable and every decision you make comes with its own unique challenges. So it's important to have someone on your side.

JW Seagon has grown a lot over the years. Our roots go back to 1958 and we've been helping people protect the things they care about ever since. We now work closely with insurance partners all over the world to provide you with the best products for your health, home, travel, finances and business.

The benefit of experience is that we understand the market better than most. And because we work that little bit harder to find the right solutions, we have earned an impressive reputation for expert advice, exceptional service and excellent value for money.

Over
10,000
clients across
Africa and beyond

Offices in **Kenya,**
Tanzania, Mauritius
and the **UK**

Partnerships
with the **world's**
leading insurers



Where exceptional service comes as standard

Any insurance broker can come up with a list of products that looks good on paper. But at JW Seagon, we scrutinise every last detail to get you the right benefits at the right price. We work closely with all the big insurers, and some lesser-known specialists, to find solutions that match your individual requirements. And once they're in place, you can trust us to be there whenever you need us.

Giving you the best advice

With so many products in today's market, it's difficult to know where to turn. But some things are too important to be left to chance. Our expert brokers are on hand to offer considered, impartial advice and talk you through your options. They also negotiate the best price possible on your behalf and take care of the paperwork should you choose to go ahead with us.

Helping you find the right products

We've been in the insurance industry for more than three decades now and have been supporting clients in Africa for longer than many brokers have been in business. Not only do we understand how different products work, we can help you with all your insurance needs at the same time. So you don't have to worry about contacting lots of different people.

This experience gives us a genuine edge over our competitors while our regional offices across Africa enhance our local knowledge and make our working relationships stronger.



We research
the market to
find you the best
options



We only ever
recommend
products we
believe in



We support you
before, during
and after your
policy is in place



Keeping you well looked after

Great service has always been the cornerstone of our business and it doesn't stop once your insurance is up and running. Whenever you have a question or concern, our dedicated customer service team is your first port of call.

If you need assistance with a claim, an invoice or a payment, our friendly advisers are on hand. And if you want to check your benefits, request new literature or make any changes to your policy, you only have to ask.

“Nothing is too much trouble.”

Where people make a difference

Having built our reputation on first class service, we're proud to say that our team is our greatest asset. Not only do we employ some of the most talented individuals in the industry, we encourage them to develop their skills by offering plenty of training and support along the way. This approach has helped us establish an experienced team that is great for our business and even better for our customers.

“ What sets us apart from so many of our competitors is that every member of our team is 100% focused on what's best for our customers. We genuinely care about doing the right thing, about finding the right solutions and about delivering the best possible service. ”



David Seagon
Managing Director



40+

employees across
4 countries



Expert advisers

to explain how
everything works



Accomplished

negotiators to get
you the best value for
money



Experienced

administrators to
make sure it all
runs smoothly



Trusted service
professionals to

support you when
you make a claim



“Always on your side.”

Where products meet your needs

JW Seagon has a broad range of products and innovative solutions for all eventualities. We don't put our name to anything that doesn't meet our exemplary standards.

Medical

We offer a full range of medical insurance products from all leading providers whether you want cover just in your home country or worldwide.

JWS Africa Wellness Solutions, underwritten by Allianz Worldwide Care, is an international medical insurance plan that allows you to select the cover that's right for you, your family and your budget.

JWS Bupa Safari Plan is a comprehensive and competitive international medical insurance plan for people within the travel and tourism sector.

Life

Essential cover to safeguard your family's financial future in the event of the unthinkable happening.

JWS Protect, backed by Prudential Assurance, provides \$100,000 of simple and straightforward protection.

Individual Cover

Protecting you, your family and your possessions

Wealth & Investments

We work closely with industry experts to find the right solutions for you and an impressive rate of return for your money.

Travel

Our travel plans cover you, your family and your possessions for as many trips as you need, anywhere in the world.

Home

JWS Sleep Easy provides the widest household 'all risks' cover available; there is no need to itemise your contents and cover is provided on a full 'new for old' basis.

Motor

JWS Motor Insurance covers all types of motor vehicles. It is a comprehensive policy that comes with capped excesses, higher inner limits and optional extensions.

Sector specific solutions

JWS Safari Range is a suite of products comprising General insurance, Health insurance and Motor insurance, all designed for the unique requirements of the travel and tourism sector. All General and Motor customers have direct access to JWS 360°, a 24/7 emergency helpline manned by crisis response experts.

JWS Marine, arranged locally to comply with local legislation and supported with bespoke Lloyds of London wording, covers all storage and movements of stock.

JWS Horti Plan is bespoke business cover for the horticultural industry.

JWS Academic Options is bespoke business cover for the education sector.

JWS Premier Property Choice is a package policy for all commercial and residential landlords including full 'all risks', loss of rent and standard liability cover.

JWS Professional Indemnity provides protection against errors and omissions from professional advice or services provided by you.

Special Risks

Special risks insurance protects you and your business against extreme circumstances such as kidnap & ransom, industrial espionage, suspicious death and false arrest.

JWS Sixth Sense, developed in partnership with XL Catlin, provides forward thinking businesses in Africa a combination of security consultancy response (through Salama Fikira – one of Africa's leading risk management consultancies) and financial protection.

JWS Watchkeeper, covers individuals and companies for kidnap and ransom and is underwritten by Hiscox, one of the world's leading insurers.

Group Cover

Protecting
you, your
employees and
your business

Group Medical

We offer a full range of medical insurance products from all leading providers whether you want cover just for your senior managers or for all your employees.

JWS Africa Wellness Solutions, underwritten by Allianz Worldwide Care, is an international medical insurance plan that allows you to mix and match benefits for different employees. It gives exceptional value for money and makes great business sense.

JWS Bupa Safari Plan is a comprehensive and competitive international medical insurance plan for companies within the travel and tourism sector.

Group Life

Essential cover to safeguard the financial future of your employee's dependants in the event of the unthinkable happening.

JWS Protect, backed by Prudential Assurance, provides \$100,000 of simple and straightforward protection.

Group Motor

JWS Motor Insurance covers all types of motor vehicles that are used for business purposes. It is a comprehensive policy that comes with capped excesses, higher inner limits and optional extensions.

Group Travel

Whether you travel on business regularly, or just once a year, our travel plans cover you, your employees and your possessions for as many trips as you need, anywhere in the world.



Where relationships last

In many ways, the secret of our success rests on our ability to establish meaningful working relationships. And because we believe that everyone is different, we take the time to get to know our clients properly, understand what makes them tick and provide a truly tailored service.

We have long standing relationships with all the major insurance providers. So if there is ever an issue with an invoice or a claim, we are perfectly placed to step in and help. Plus we provide regular feedback that helps to keep products relevant, up-to-date and in the best interest of our customers.

Like any responsible employer, we also care a great deal about our community and our environment. We are committed to a number of local and international charities and make a conscious effort to help whenever we can.



A growing client
base that includes
customers in
**18 different
African countries**

“Working in partnership.”



Partnerships with leading insurance brands including:



ATLAS LIFE
beyond normal boundaries



DEVELOPED IN AFRICA,
PROTECTING YOU GLOBALLY

Donated **£20k** over the past year to our nominated wildlife and conservation charities.



Contact us

We'd be delighted to hear from you

JW Seagon has offices in Kenya, Tanzania, Mauritius and the UK.

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J W S E A G O N

caring for you

**Medical
Insurance**

**Wealth &
Investments**

**Life
Insurance**

**General
Insurance**

**Travel
Insurance**

**Special Risks
Insurance**

www.jwseagon.com